



# NO GREATER TRUST: Your Security Is Our Priority

In a world of ever-evolving threats, cybersecurity and data protection are critical for day-to-day operations and effective business performance. At AvidXchange, we take information security seriously and are committed to maintaining a best-in-class Information Security Program that effectively identifies, assesses and mitigates risk.

## Our Approach



### Network Security

We rely on a layered security strategy (defense in depth) to protect our network, keeping it trustworthy and secure.



### Endpoint Security

We protect our endpoints by employing industry-leading malware protection, using advanced encryption to protect information at rest and equipping servers with File Integrity Monitoring (FIM).



### Product Security

In addition to continuously training our product developers on secure coding techniques, we utilize industry leading testing solutions and perform regular checks for code vulnerabilities or logic flaws.



### Data Protection

Using a combination of policy and technologies, we protect many different data types both at rest and in transit and employ processes to manage retention and destruction of data.



### Identity Access Management

We use Role Based Access Controls to ensure the right individuals have the right access to resources at the right times and for the right reasons.

## Adopted Standards





## Threat and Vulnerability Management

Our detailed management process involves analyzing all the right inputs like Qualys Scans, PCI ASV Scans, and SSL Labs Tests, creating a categorized and scored repository and meeting regularly to review and prioritize action plans.



## Asset Management

Understanding our technology footprint is paramount to maintaining a high level of organizational security, so we maintain a precise inventory of both hardware and software.



## Security Monitoring

We maintain a 24/7 365/day on-call rotation of security operations staff. Additionally, our six-phased Incident Response Plan is based on SANS Institute's Computer Incident Handling guide.



## Third-party Management

All vendors we onboard must complete a third-party management process that includes assignment of risk score and regular security reviews.



## Privacy

If we collect it, we protect it. We use appropriate technical, physical and organizational security controls to protect and limit access to collected information that are consistent with industry standards.



## Business Continuity Management

Disaster recovery plans are in place and tested to assure availability of our services in the event of an incident impacting our offices.



## Security Training and Awareness

Our people are our biggest asset, and we take every measure to ensure they understand the importance of their role in protecting information of our customers.



## Learn More

We'd love to tell you more about why AvidXchange is trusted by over 5,500 customers and 400,000+ suppliers to process over \$73 billion in payment transactions annually. Contact us at

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